



Marketing Agency Vetting Checklist

Avoid costly mistakes and choose the right partner for your business.

Before You Reach Out

- We've defined our marketing goals and KPIs.
 - We understand whether we need strategy, execution, or both.
 - We have a clear timeline and budget.
 - We've outlined internal resources (team, tools, content support).
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Initial Agency Conversation

- They asked detailed questions about our goals and audience.
 - They've worked with similar businesses or industries.
 - They explained how they measure results and success.
 - Their communication style feels like a good cultural fit.
 - We met the actual team—not just the sales rep.
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Evaluating Their Proposal

- Deliverables are clearly defined (what, when, how).
- The pricing structure is transparent—no hidden fees.
- KPIs and reporting cadence are included.

- They showed real case studies or client results.
 - The contract includes fair terms, with an exit clause.
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Red Flags to Watch Out For

- They promise instant results or “guaranteed rankings.”
 - The proposal is full of jargon but light on substance.
 - No clear ownership of content, data, or creative.
 - Poor online reviews, or they avoid giving references.
 - Long-term contracts with unclear scope or lock-ins.
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Final Decision Confidence Check

- We trust their expertise—and their process.
 - We feel confident in communication and collaboration.
 - We're aligned on success metrics and expectations.
 - We've compared at least 2–3 agencies.
 - We're excited, not pressured, to move forward.
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Pro Tip: Print this checklist and use it during your vetting process. The right agency won't just tolerate your questions—they'll welcome them.